Florida International University FIU Digital Commons

Works of the FIU Libraries

**FIU Libraries** 

3-22-2024

## The Bridge/Breezeway Use of Space Report

Christopher M. Jimenez Florida International University, jimenezc@fiu.edu

Lori Driver Florida International University

Follow this and additional works at: https://digitalcommons.fiu.edu/glworks

Part of the Library and Information Science Commons

#### **Recommended Citation**

Jimenez, Christopher M. and Driver, Lori, "The Bridge/Breezeway Use of Space Report" (2024). *Works of the FIU Libraries*. 142. https://digitalcommons.fiu.edu/glworks/142

This work is brought to you for free and open access by the FIU Libraries at FIU Digital Commons. It has been accepted for inclusion in Works of the FIU Libraries by an authorized administrator of FIU Digital Commons. For more information, please contact dcc@fiu.edu.

## Bridge/Breezeway Use of Space

General Report

## Survey Authors:

- Lori Driver, Department Head of Government Resources & Information Department (GRID)
- Christopher M. Jimenez, Associate Librarian in Information & Research Services (I&RS)

#### Survey Purpose:

The purpose of this survey is to gain insights into how students utilize the Bridge/Breezeway, a designated space within the Green Library on the second floor between the elevator lobby and GRID. We aim to understand the duration of student visits, the activities they engage in while in the space, and their technological preferences and needs. This information will guide us in enhancing the Bridge/Breezeway to better cater to our students' academic and collaborative needs.

## Methodology:

The survey was designed to be concise and efficient, consisting of three key questions aimed at understanding student usage of the Bridge/Breezeway. The survey was conducted over a period of five days, from March 4 to March 8, 2024.

To ensure maximum visibility and participation, the survey was promoted through digital signage strategically placed within the Bridge/Breezeway. This allowed us to effectively reach out to the students who frequently use the space.

In addition to the digital promotion, the authors of the survey took a more direct approach to gather feedback. We walked through the Bridge/Breezeway multiple times during the survey period, engaging with students in the space. This provided an opportunity for real-time interaction and feedback collection, ensuring a comprehensive understanding of student needs and preferences in the Bridge/Breezeway.

### **Executive Summary**

- The survey solicited 243 responses during the distribution period (N=243)
- **79% of respondents** use the Bridge/Breezeway for either individual (32%; N=138) or group (39%; N=168) study
- **71% of respondents** who use the Bridge/Breezeway for study purposes make **long term** use of the space (N=157)
- 74% of respondents who use the Bridge/Breezeway for hanging out also make long term use of the space (N=90)
- The suggestions concentrate on **Booths**, **Tables**, and **Chairs** as the respondents' primary concern in the study area.
- Frequent mention of Whiteboards suggests their importance as a tool for individual or group study.

## Question 1: What do you typically use the space for?

Field	Choice Count
Individual study	138
Group study	168
Hanging out	122
Other	4

## Q1 - Other Text

Other - Text

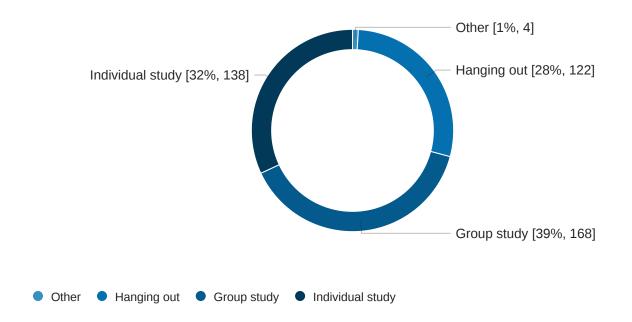
Tutoring

Meeting with orgs

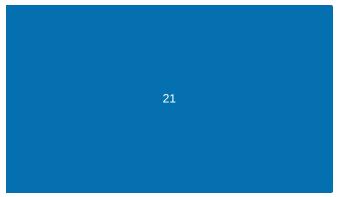
Cigar lounge

i don't go to this space much

## Percent breakdown of respondents' use of the space



Respondents who report **hanging out** in the area but not **studying** there.



Respondents who report studying in the area but not hanging out there.



- 8.6% of respondents stated that they hang out in the Bridge/Breezeway and do not study there (N=21)
- 63.7% of respondents stated that they **study** in the Bridge/Breezeway and **do not hang out there** (N=155)

## Question 2: When you visit this space, how long do you usually stay?

Field	Choice Count
Several hours	173
About an hour	60
Less than an hour	10
Total	243

## What is the duration of stay in the Bridge/Breezeway for those respondents who report using it for either individual or group study?

	Several hours [71%]		About an hour [25%]	
• Several hours [71%, 157]	• About an hour [25%, 56]	• Less than an hour [4%, 8]		

What is the duration of stay in the Bridge/Breezeway for those respondents who report **only** using it for either individual or group study?

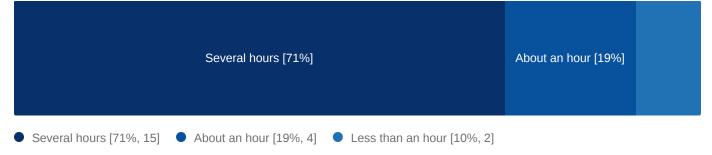


Several hours [68%, 82] • About an hour [27%, 32] • Less than an hour [5%, 6]

What is the duration of stay in the Bridge/Breezeway for those respondents who report using it to hang out?



What is the duration of stay in the Bridge/Breezeway for those respondents who report **only** using it to hang out?



### Question 3: How would you improve this space?



## Suggestions from respondents who report **only** studying in the Bridge/Breezeway.

#### 92 Responses

How would you improve this space? (Filter: Respondents who report ONLY studying in the Bridge/Breezeway)

Quiet floors need to be respected.

Too many students talk on the phone, or do study group sessions on quiet floors. Make signs more visible or make it known when exiting elevators on these floors. Even with earplugs it's hard sometimes...

More booths with white boards (: and more outlets, less fluorescent lighting

#### PLEASE ADD MORE DESKS TO THE BOOTHS PLEASEEEEEE

Fix the seats with leather the peeled leather, add tables to booths

It is fine as it is.

More chairs or more booths

more space

Add more comfortable seats

more booths with white boards

More booths

Better couches, better wifi, more table spaces, too much space wasted, better chair distribution

More chairs
more chairs
More white boards
air conditioning, its really hot
More air conditioning More board tables
The design looks outdated, make it look more modern
More seating areas or individual pods for those who are individually studying to not take up table space
bottle service
I honestly think it's really good
Get rid of the people who are just using the space to talk and hangout also the ones that are smoking and vaping it smells bad
Better seats
kick out the non working people
More tables
Have a specialized space for grad students
More chairs and more whiteboards
Kick out loud individuals.
It's good
Make th location more for group studying not particularly to hang out
add more chairs
Implementation of separated tables instead of really long ones. Sound reducing panels of some sort to reduce the amount of noise.
Add more space for tables, because tables are almost always full.
more individual space
Everything is pretty great. Always have room to sit and charge my laptop.

Add more seating and more areas for individual study as well as more accessible places to charge electronics

I would update the seats in gc floor 2 (the ones that are falling apart a bit) and create more areas for medium level studying, because it feels like floor 2 is very loud and disruptive but the quiet floors a too quiet to group study.

Update booth seats. More tables and study areas because it always gets so packed. And more whiteboards

Comfortable chairs, more desk space. Water fountain, more chairs. Free snacks II

fix booth seats/more booth seats

Include more charging stations, especially in study cubicles away from wall outlets. Improve ventilation to create a more comfortable environment- it's often colder on some floors than others. Consider sustainability practices, such as using energy-efficient lighting that turns off lights when occupants are not present. Invest in better furniture that is more comfortable and supportive for longer study sessions. Many of the soft cushion benches are torn up and are often taken.

New booths, more outlets, closed booths

More comfortable chairs, more individual spaces for work

Seats

more communal sitting

More charging ports/ outlets

New booths and carpeting!!!

by adding more couches

A coffee maker machine

More seating, booths are nice. More monitors

new booths they are broken, more white boards

More booths

Thank you for an opportunity to answer! Tables at the booth seats with whiteboards would be appreciated. Sometimes the library is too full to find a spot during peak hours, so a few more work areas may help the issue if possible.

More tables maybe places for snacks and coffee

More seating, more white boards, tech monitors to be able to connect laptops into for presentations

More booths with tables and have more whiteboards available. Many students don't use the tvs available so they should be removed.

**Renting markers** 

more booths with tables

bunk bed desks

NA

The tables being dry erase.

New outlets specially on the 3rd floor.

i don't usually use this space

More whiteboards!!

More white boards

Less symmetrical, more erratic placement

Open the center area

More seating spaces, charging stations at the tables!

To treat the library as a respectful learning center. Many people in the library are loud, not studying, and disrupt the peace and focus of others that are studying. I've witnessed people yelling, running around chasing each other, people standing on chairs, and overall being disruptive. I would like for this space to somehow become quieter and more mindful.

More or faster elevators

Seats are comfortable, however there should be floor layout in which more seats are put in

More rechargers and vibrant feel

More individual spaces and tables that are more modern. Also we need to dust more !

adding more white boards

Rather than having the tables at an angle. Have them be placed parallel to one another horizontally in regard to the middle of the hall.

Silence

I would improve the chairs to be more comfortable

Vending machine in the library there's none :((( white board tables in main area of gl second floor Better chairs and more booths

I would add more booths , and tabled areas

More booths, more modern interior space. Feels outdated and uninspiring. Also more collaborative spaces to meet fellow students would be great! Best of luck on the update

more couches

More booths

by adding more chairs and desks

More tables and chairs and white boards, maybe a snack bar

#### MORE WHITE BOARDS FREE MARKERS

More space for group study! Usually, the 5th floor and 2nd floor (where we can have discussions out loud) are usually full.

more booth tables and working tvs

The space is already nice and comforting.

I will add more white boards

More boards

more single tables, outlet stands, more whiteboards on all floors

adding charging stations to the desks on the quiet floors and more tables for studying in the booths on second floor

More individual tables

# Suggestions from respondents who report hanging out in the Bridge/Breezeway.

#### 16 Responses

How would you improve this space? (Filter: Respondents who report ONLY hanging out in the Bridge/Breezeway)

Make more seating
More tables
more couches
Fix the booths and get comfier chairs.
Lazers, speakers, DJ Dre set
comfier chairs
More life
I would add more tables ?
more booths and couches
More tables and chairs
Vending machines, microwaves
Plushy chairs for a lounge area
Vending machines, more outlets, more comfortable seating, more private areas for studying sessions.
more seating
More rolling boards
I think it's great :)

## Q4 - How would you improve this space? All comments

#### 198 Responses

How would you improve this space? (No filter)

Quiet floors need to be respected.

Too many students talk on the phone, or do study group sessions on quiet floors. Make signs more visible or make it known when exiting elevators on these floors. Even with earplugs it's hard sometimes...

Give every booth a table & white board, fix broken booths, colder air conditioning, and add microwaves somewhere on the second floor of GL.

More booths with white boards (: and more outlets, less fluorescent lighting

PLEASE ADD MORE DESKS TO THE BOOTHS PLEASEEEEEE

I would update the furniture and have more whiteboard

Fix the seats with leather the peeled leather, add tables to booths

It is fine as it is.

Renew the chairs, booths and tables

More couch based seating

New seats, new chairs, change rugs, more modern

More chairs, more smaller tables, more tables in booths

More seating

vending machine inside the library

Vending machine

Vending machine, massage chair, mindfulness meditation room, once a month on Friday mariachi band

Add places to buy food

More chairs or more booths

More booth with tables, better seating

More comfy seating options

more space

Vending machine and massage chairs

Make more seating
Add more comfortable seats
changing the seats and booths due to the typical wear and tear of the chairs
more booths with white boards
More booths
Better couches, better wifi, more table spaces, too much space wasted, better chair distribution
Better seats, better wifi, more table spaces.
More tables
I would have more white boards available.
some seats are very destroyed due to wearing away do too time .
More chairs
more chairs
More white boards
air conditioning, its really hot
More air conditioning More board tables
more couches
I would add more seating/new seating
The design looks outdated, make it look more modern
More seating areas or individual pods for those who are individually studying to not take up table space
make it quiet
bottle service
I honestly think it's really good
More boards

Get rid of the people who are just using the space to talk and hangout also the ones that are smoking and vaping it smells bad

Better seats

kick out the non working people

More tables

Have a specialized space for grad students

Having more tables

More chairs and more whiteboards

Kick out loud individuals.

It's good

Make th location more for group studying not particularly to hang out

Ways to improve: add more booth style tables along the sides, change the chairs to more comfortable ones, and make dry erase markers available (borrow at the info service desk)

more sitting space and improvement to the booths

The seats are a little old and have a better seating space maybe more tables or better use of space.

add more comfy chairs/booths

Add more booths

add more chairs

Implementation of separated tables instead of really long ones. Sound reducing panels of some sort to reduce the amount of noise.

Add more space for tables, because tables are almost always full.

More booths, more comfortable chairs, more outlets in the bigger tables, more longer tables for big groups, make it more bright with colors, etc., more school spirit in the library, and more white boards on the walls and tables.

Booth seating needs reupholstering.

more individual space

Vending machines closer and microwave

Everything is pretty great. Always have room to sit and charge my laptop.

Fix the booths and get comfier chairs.

Add more seating and more areas for individual study as well as more accessible places to charge electronics

fix the booths, many have worn out seats or missing legs. add more chairs that have better support.

I would update the seats in gc floor 2 (the ones that are falling apart a bit) and create more areas for medium level studying, because it feels like floor 2 is very loud and disruptive but the quiet floors a too quiet to group study.

Lazers, speakers, DJ Dre set

comfier chairs

More life

Update booth seats. More tables and study areas because it always gets so packed. And more whiteboards

Comfortable chairs, more desk space. Water fountain, more chairs. Free snacks I

MOREE SEATSSSS

more sitting areas with tables would be good because spaces quickly fill up during the day!

more modern

Cleaner couches and chairs.

fix booth seats/more booth seats

Everything's good!

More group tables

Animals

puffs, comfy sofas

It would be nice to have more tables between the couch seats.

Include more charging stations, especially in study cubicles away from wall outlets. Improve ventilation to create a more comfortable environment- it's often colder on some floors than others. Consider sustainability practices, such as using energy-efficient lighting that turns off lights when occupants are not present. Invest in better furniture that is more comfortable and supportive for longer study sessions. Many of the soft cushion benches are torn up and are often taken.

New booths, more outlets, closed booths

More booths for groups and individuals booths.

Vending machines

vending machines and more booths

Better seats

More comfortable area

More comfortable chairs and spaces since we spend a lot of time in here. More tvs to do screen share and boards to write on.

More comfy seating options. More outlets and maybe wireless charging.

Better seating , better lighting , availability for snacks in the library . More seating as well . Also enforcing quiet policy more

More comfortable chairs, more individual spaces for work

Better technology and lighting.

Seats

More comfortable and better seating, along with more whiteboards.

more communal sitting

I would add more tables ?

More charging ports/ outlets

new booths, the cushions on the current ones are peeling and do not feel good on bare skin

New booths and carpeting!!!

more booths and couches

by adding more couches

A coffee maker machine

More seating, booths are nice. More monitors

new booths they are broken, more white boards

more seats?

More booths

Bigger booth

More booths. Whiteboard tables. Better outlets

Thank you for an opportunity to answer! Tables at the booth seats with whiteboards would be appreciated. Sometimes the library is too full to find a spot during peak hours, so a few more work areas may help the issue if possible.

Cigar lounge

More tables and chairs

Vending machines, microwaves

It's pretty good as it is maybe updating the charger chords or offering chargers as it is and replacing the booths to comfier ones

Add microwaves and booths

More tables maybe places for snacks and coffee

Better chairs, vending machine inside the space, tech lending

More seating area

More seating, more white boards, tech monitors to be able to connect laptops into for presentations

More booths with tables and have more whiteboards available. Many students don't use the tvs available so they should be removed.

Renting markers

More expo tables

I think I would improve it by adding some more boards for use here, since they're almost always taken when I'm here.

more booths with tables

white board top tables, white board walls by booths, tables in all the booths, more chairs, more tables in the middle section

Adding more booths

Updating it! Most of the chairs and booths are broken from being used for so long and uncomfortable to sit on

#### bunk bed desks

NA

More seating, fix the booths

Upgrade seats on booths and recline chairs like from saccs

More booths, change seats of booths to more comfortable, TVs to work more efficiently

Upgrade seats and for tvs to actually work

Plushy chairs for a lounge area

Updating and improving the chairs, booths and tables More charging ports and chargers for students to use

Vending machines within the space. Having to leave to get a drink or snack is annoying. Better charging stations and maybe improve the booths

The tables being dry erase.

Some of the charging ports are very loose and unable to charge. Some booth don't have tables. More moving whiteboards, markers, erasers.

More boards, and more active learning spaces. Update the colors, the middle looks very dim

New outlets specially on the 3rd floor.

i don't usually use this space

More whiteboards!!

More white boards

Less symmetrical, more erratic placement

Open the center area

More seating spaces, charging stations at the tables!

More booths or whiteboard tables

I like the way it is maybe put more tables on the sofa seats cuz there are ones that don't have anything

A Japanese vending machine because they're cool!! FIU should be taking more inspiration from other cultures and incorporating it in student spaces Every booth should have a table too. I'm often fighting to find one. Thanks for asking I

To treat the library as a respectful learning center. Many people in the library are loud, not studying, and disrupt the peace and focus of others that are studying. I've witnessed people yelling, running around chasing each other, people standing on chairs, and overall being disruptive. I would like for this space to somehow become quieter and more mindful.

More or faster elevators

Seats are comfortable, however there should be floor layout in which more seats are put in

More rechargers and vibrant feel

More individual spaces and tables that are more modern. Also we need to dust more !

Vending machines, more outlets, more comfortable seating, more private areas for studying sessions.

i would like more possible seating options cause there are some benches in which don't have a table in between them which would mean that i would have to have my laptop on my lap. as well as more tables with whiteboards cause that helps me study and do homework

adding more white boards

More comfy seating

Rather than having the tables at an angle. Have them be placed parallel to one another horizontally in regard to the middle of the hall.

#### Silence

I would improve the chairs to be more comfortable

Vending machine in the library there's none :((( white board tables in main area of gl second floor Better chairs and more booths

I would add more booths , and tabled areas

More booths, more modern interior space. Feels outdated and uninspiring. Also more collaborative spaces to meet fellow students would be great! Best of luck on the update

fix broken chargers, clear top tables to write down on in the group study area.

better seating areas. maybe more like the MARC 3rd floor area.

White tables in this area

more booths and more booths with tables :\$

#### more seating

more couches

I would put more booths and vending machine sinside

More booths

More rolling boards

Add more tables more outlets more cushioned seats

by adding more chairs and desks

I think it's great :)

Food (im humgry)

More tables and seating as well.

I would make more private cubes for students to sit with friends and study

More tables and chairs and white boards, maybe a snack bar

#### MORE WHITE BOARDS FREE MARKERS

It's already perfect

More space for group study! Usually, the 5th floor and 2nd floor (where we can have discussions out loud) are usually full.

the elevators are slow

more booth tables and working tvs

The space is already nice and comforting.

I will add more white boards

Having more tables for each booth would be very helpful. It would allow students to have more comfort when completing their assignments.

#### More boards

Include more whiteboards readily available as it is difficult to find.

more single tables, outlet stands, more whiteboards on all floors

adding charging stations to the desks on the quiet floors and more tables for studying in the booths on second floor

More individual tables

### Q4 - How would you improve this space?

How would you improve this space?

Give every booth a table & white board, fix broken booths, colder air conditioning, and add microwaves somewhere on the second floor of GL.

More booths with white boards (: and more outlets, less fluorescent lighting

PLEASE ADD MORE DESKS TO THE BOOTHS PLEASEEEEEE

I would update the furniture and have more whiteboard

Fix the seats with leather the peeled leather, add tables to booths

It is fine as it is.

More couch based seating

New seats, new chairs, change rugs, more modern

More chairs, more smaller tables, more tables in booths

More seating

vending machine inside the library

Vending machine

Vending machine, massage chair, mindfulness meditation room, once a month on Friday mariachi band

Add places to buy food

More chairs or more booths

More booth with tables, better seating

More comfy seating options

more space

Vending machine and massage chairs

changing the seats and booths due to the typical wear and tear of the chairs